

HOSTED PBX - RATES & INCLUDED FEATURES							
HOSTED SEAT FEATURES	Hosted Voice	Base Seat	Business Seat	Executive Seat	Soft Seat	Executive Meeting Seat	Soft Meeting Seat
Monthly rate per Hosted Seat - 1 DID Telephone number included per seat	\$14.99*	\$12.99	\$15.99	\$24.99	\$13.99^	\$49.99	\$39.99^
BASIC FEATURES							
Call Forwarding: Busy, No Answer, Selective and more.	x	x	x	x	x	x	x
Call Handling - Call Waiting, Call Transfer & Call Pickup Groups <i>*Call waiting not available on hosted voice</i>	x	x	x	x	x	x	x
Speed Dials, Short Codes, Intercom Dialing & more		x	x	x	x	x	x
3-Way Calling - Call Hold & multiple call appearances		x	x	x	x	x	x
PHONE FEATURES - Phone Model Dependent - (Please consult your Solution Engineer)							
Call Park - Allows user of a Business Group line to put a call on hold so that it can be retrieved at any other Business Group line within the group.		x	x	x		x	
Paging via an IP Phone (Phone Dependent) Engineering Approval Needed		x	x	x		x	
Line State Monitoring - Allows a Business Group line to be connected to an attendant console to notify the status of lines in service. (Bandwidth Dependent) Solution Engineering Approval Needed		x	x	x		x	
Directed Call Pickup - Allows answering of any phone within a Business Group.		x	x	x		x	
UNIFIED COMMUNICATION AND COLLABORATION (UC)							
CommPortal - A web-based user interface for subscriber settings & changes.		x	x	x	x	x	x
Call Screening features: DND, Call Rejection, Priority Calls and more.		x	x	x	x	x	x
SimRing - Allows subscriber to specify a list of numbers which are rung (in addition to his own number) whenever his line is called.		x	x	x	x	x	x
Voicemail (Access via email, User Interface-UI or Telephone User Interface-TUI)			x	x	x	x	x
Business Call Manager (BCM) - Integration with BCM enables users to set status to; Available, Do Not Disturb, or Forward Calls (to a specified number)			x				
Incoming Call Manager (ICM) - Time of Day Scheduling Integration with ICM. Enables users to apply a predefined rule-set.				x	x	x	x
Find Me Follow Me - Specifies a list of numbers to be called in sequence				x	x	x	x
Voicemail with Fax - (Access via email, UI or TUI)				x		x	
Accession Communicator - Soft-client phone for desktop & mobile <i>*Business SMS can be enabled on these seats!</i>				x	x	x	x
Accession Meeting - Video & Audio conference bridge						x	x
ADMINISTRATIVE FEATURES							
Music on Hold		x	x	x	x	x	x
Ver 5.5 Last Modified: June 3 <sup>rd</sup> , 2019				Pricing Subject to Change – For New Locations Only			

HOSTED PBX - RATES & ADDITIONAL FEATURES							
HOSTED SEAT FEATURES	Base Seat	Business Seat	Executive Seat	Soft Seat	Executive Meeting	Soft Meeting	Feature Charges
Monthly rate per Hosted Seat - 1 DID included per seat	\$12.99	\$15.99	\$24.99	\$13.99^	\$49.99	\$39.99^	
CALL USAGE							
Voice Call Path - 1 Call path for each concurrent simultaneous phone conversation	# of Call Paths Multiplied by \$5.00						\$5.00
Long Distance - LD minutes consist of Intra-Lata, Intra-State & Interstate <i>*Not applicable for Hosted Voice</i>	** Includes 1000 Long Distance minutes (IA,IE, IE1, LOC2) per HPBX Seat. ** The allowance of 1000 minutes rolls up to the location/child account level. Minutes do not roll to the parent level.						Unlimited LD package additional \$6.00
PHONE FEATURES - Phone Model Dependent - Please consult your Solution Engineer prior to quoting)							
Hot-Desking - Allows logging in and out of seat on phone.	X (MRC)	X (MRC)	X (MRC)		X (MRC)		\$4.99
UNIFIED COMMUNICATION AND COLLABORATION (UC)							
Voicemail Transcription – enables voicemail messages to be transcribed & sent as email and/or viewable in Commportal.		X (MRC)	X (MRC)	X (MRC)	X (MRC)	X (MRC)	\$5.00
Auto Attendant (Virtual Receptionist) & Standalone Voicemail							
Easy Auto Attendant - 1 Level Menu Tree Only - Allows businesses to define separate menus to be played during and outside normal business hours.	X (MRC)	X (MRC)	X (MRC)	X (MRC)	X (MRC)	X (MRC)	\$15.50
Premium Auto Attendant - A subscriber-configurable automated receptionist. Multi-level menus with intuitive navigation. More control over scheduling with a configurable option to transfer directly to voicemail.	X (MRC)	X (MRC)	X (MRC)	X (MRC)	X (MRC)	X (MRC)	\$27.50
Standalone Voicemail (Can also be added to Hosted Voice or Base Seat)	X (MRC)	X (MRC)					\$16.99
ADMINISTRATIVE FEATURES							
Pilot Telephone Number for Multi-line hunt group	X (MRC)	X (MRC)	X (MRC)	X (MRC)	X (MRC)	X (MRC)	\$7.50
Directory Assistance - "411" (Per Call)	X (NRC)	X (NRC)	X (NRC)	X (NRC)	X (NRC)	X (NRC)	\$5.99
Advanced Features - Please consult your Solution Engineer prior to quoting							
Basic Call Recording Storage packages sold separately	X (MRC)	X (MRC)	X (MRC)	X (MRC)	X (MRC)	X (MRC)	\$15.99 per seat
Compliance Call Recording Storage packages sold separately	X (MRC)	X (MRC)	X (MRC)	X (MRC)	X (MRC)	X (MRC)	\$35.00 per seat
Monitored Call Recording Storage packages sold separately	X (MRC)	X (MRC)	X (MRC)	X (MRC)	X (MRC)	X (MRC)	\$55.00 per seat
Voice Operator Panel Can be sold with any HPBX solution							1 yr term = \$27.99 2 yr term =\$23.99 3 yr term = \$20.99 5 yr term = \$17.99
Platinum ACD License Activation fee \$149.99 per license w/M2M or 1 yr	Can be sold with any HPBX solution. Licenses sold per concurrent logged agent. <b>3 license minimum.</b> Agents must have HPBX seat or Hosted Voice line. Auto Attendant required for main number. <i>Please refer to ACD rate sheet for more information on features and call recording options.</i>						M2M term = \$219.99 1 yr term = \$199.99 2 yr term =\$185.99 3 yr term = \$172.99
Gold ACD License Activation fee \$79.99 per license w/M2M or 1 yr							M2M term = \$112.99 1 yr term = \$105.99 2 yr term =\$98.99 3 yr term = \$92.99
Retail IVR (Tele-Agent) License Activation fee \$39.99 per call path w/1 yr term	Can be sold with any HPBX solution. License sold per concurrent call. <b>25 license minimum.</b> Agents must have HPBX seat or Hosted Voice line. Auto Attendant required for main number.						1 yr term = \$19.99 2 yr term =\$19.99 3 yr term = \$19.99
^ Soft Seats not sold with phone, ATA, or headset. Customer provides their own headset, not supported by Granite.							
Call Recording Storage Options							
Call recording 100 MB storage \$3.00 Call recording 250 MG storage \$4.00 Call recording 300 MG storage \$5.00 Call recording 500 MG storage \$7.00 Call recording 1 GB storage \$10.00	Call recording 5 GB storage \$12.00 Call recording 10 GB storage \$15.00 Call recording 20 GB storage \$20.00 Call recording 50 GB storage \$25.00				Storage is built at Business group level Storage is pooled across all departments		
C							
Ver 5.5 Last Modified: June 3 <sup>rd</sup> , 2019				Pricing Subject to Change – For New Locations Only			



# SIP TRUNKING



## CONTACT

Granite Headquarters  
100 Newport Ave Ext  
Quincy, MA 02171

P : 866.847.1500

W : [www.granitenet.com](http://www.granitenet.com)

S : @GraniteTelecom

## GRANITE ADVANTAGE

Complete Coverage

One Bill

Customized Solutions

Support 24 / 7 / 365

## ADVANCED SIP TECHNOLOGY

With Granite SIP Trunking your business receives a cost-effective converged, nationwide service with a scalable capacity that increases productivity and smoothly integrates with your IP communications network.

## RATES AND FEATURES

### PBX CONNECTIVITY

Legacy PBX's  
IP Enabled PBX's

### SIP TRUNKS - IP CALL PATHS

**\$9.99 / Call path**  
\$0.35 / DID - Telephone Number  
Intrastate - \$0.039  
Interstate - \$0.019

## BENEFITS

Granite Business SIP Trunking uses Voice over Internet Protocol (VoIP) and our state-of-the-art voice optimized network.

- IP Business Trunking is available as digital trunks or as emulated (Analog Handoff) PRI lines.
- Granite SIP Trunking is compatible with existing analog phones, key systems, legacy enabled PBX's and with select IP PBX equipment.
- SIP helps save money compared to current local, long distance and Internet service rates.
- Testing available prior to deployment / installation

